



YMCA of Niagara

Volunteer Opportunity and Job Descriptions

Health, Fitness and Aquatics Centre – Membership Host

Location	Health, Fitness and Aquatics Centres across the Niagara Region – Niagara West (Grimsby), Niagara Centre (Welland), Vale Health and Wellness Centre (Port Colborne)
Time Commitment	Minimum of 2 hours/week

Why Volunteer for the YMCA?

The YMCA is a charity dedicated to building healthy communities. The YMCA of Niagara delivers programs in Health, Fitness and Aquatics, Community Outreach, Child Care, Day Camp and Employment & Newcomer Services throughout the Niagara Region. We are committed to nurturing the potential of children, youth, and families, promoting healthy living and fostering social responsibility within the community. Our focus on inclusiveness and accessibility means we serve people of all ages, backgrounds, and abilities through all stages of life.

NATURE & SCOPE

To assist in providing excellent service to YMCA members. Volunteers can help people grow in many ways that are consistent with the YMCA's mission of building body, mind and spirit.

EXPECTATIONS:

- To appreciate and support the YMCA values, mission and vision.
- To demonstrate energy, dedication and enthusiasm.
- To appreciate and desire to generously serve all.
- To thrive in an atmosphere of change and ambiguity.
- To work as a member of a team.
- To achieve planned results through personal initiative.
- To model commitment to service excellence and quality.

RESPONSIBILITIES:

- To greet and welcome members.
- To provide Program and Membership information.
- To respond to member concerns in a positive and supportive manner.
- To assist in maintaining a clean facility.
- To follow YMCA volunteer dress code (volunteer t-shirt and black bottoms) and wear personal protective equipment as required.
- To follow all YMCA policies including the Child, Youth and Vulnerable Person Protection Policy and Procedures.

QUALIFICATIONS:

- Excellent people skills and service orientation.
- A clear and satisfactory criminal record and judicial matters check (CR & JMC) issued for the YMCA of Niagara required.
- 18 years of age or older.
- Interview and 3 references will be required.

TRAINING AND SUPPORT:

- Volunteer orientation inclusive of relevant YMCA Policies and Procedures.
- Supervision and support from Membership Director or Team Leader.
- Opportunity to attend team meetings.

APPLICATION PROCESS

Complete an online volunteer application form or print the application and drop off at your local Health, Fitness and Aquatics Centre or email it to volunteer@niagara.ymca.ca

Accessibility accommodations and material in alternative formats for individuals with disabilities can be arranged upon request.

For more information for this and other opportunities at the YMCA of Niagara please visit our website: www.ymcaofniagara.org