



2020 Annual  
Report

**#StrongerTogether**

Learn how the YMCA reached  
479,183 Niagara Residents in 2020

# Dear Friends,

We have been here for you; for over 160 years we have been a significant part of the community. We have always been and will remain, steadfast in our commitment to welcoming people of all abilities, ages, backgrounds, and social and economic circumstances.

The YMCA is a long-standing charity in Niagara and we have always positioned ourselves alongside our partners on the front edge of community need. Lately, we have been challenged in our ability to do this in the ways that you have always counted on from us.

During this pandemic, we are here to support our most vulnerable and we know we need to do even more. Your YMCA pledges to refocus and respond with a stronger impact on the most significant social issues pressing on many of us right now: mental health, social isolation, inactivity, childcare, aiding the most vulnerable members of our community, unemployment, chronic disease, inequity and more.



Mayor Bill Steele and Board Chair Ian Brown discussing a successful partnership relationship between the City of Port Colborne and YMCA Niagara...**better together!**

Our staff is our strength; they are all hands on deck in our socially distanced spaces. We are delighted to have provided virtual services to you during our closure, and are even more thrilled now to be welcoming you back to our Centres and Programs as they become available.

Over the coming year you can count on us to work towards increasing the significance of the YMCA of Niagara to you—the people we serve—as we build healthier communities together!

**We are #strongertogether.**



**Dr. Ian Brown, M.D.**  
Board Chair



# Our YMCA is resilient!

For more than 160 years we have demonstrated the ability to adapt and develop our programs and services to meet the needs of our local community. Education, literacy, employment, childcare, camp, youth leadership, and health, fitness and aquatics, are some of the program areas through which we deliver on our Mission. As a charity, we are open to all, and we provide leadership and opportunities for people and their community to grow in spirit, mind and body.

We are the centre of a community; a safe place for people to gather and connect. COVID-19 has made that more difficult, creating isolation and challenging our ability to deliver our programs and services in conventional ways. It has also significantly impacted our viability. Without the financial resources we derive from fees and services, our YMCA must explore new ways to connect people and give them the tools they need to thrive.

If you have not visited one of our locations in a while, please drop by. We have worked very hard to develop enhanced health and safety provisions and would be delighted to share these with you.

**We can't wait to see you!**



**Steve Boone**  
Interim CEO

Partnership and collaboration represent important parts of our DNA as an organization.

We bring people together to serve the greater good. We provide opportunities for personal growth and leadership. Our volunteers work in partnership with our staff at all levels of the organization. We are often the first employment experience for a young person; our senior staff mentor and guide youth volunteers and youth staff through many positive first employment or volunteer experiences.

The pandemic has shown us all the need to be kind, to work together and be collaborative. If you have an idea or a suggestion for a new way we should align, we want to hear from you.

**We are #strongertogether.**



**Suzanne Johnston**  
Strategic Advisor

# Key Statistics

## Children and Youth

**3,149** children found friendship, support and physical activity at YMCA Child Care programs.

**2,002** Youth Action participants had access to active games, sports activities and a variety of special events either at their local YMCA, their school or right in their neighbourhood.

**253** children participated in the YMCA Day Camp program aimed at encouraging independence, skill development and physical activity.

**234** unique local children from **152** families participated in our New Adventure Club; a unique outdoor summer program for children 6 to 12 years of age held this past summer at the height of the COVID-19 pandemic.

**2,642** youth attended Youth Gambling Awareness Program's in-class seminars and scheduled Zoom sessions.

## EarlyON

**2,216** children and **2,057** parents/caregivers accessed our EarlyON programs where children joined in fun early learning activities and parents/caregivers were provided with supports, resources and made connections with other families with young children.

**54** fun educational videos were produced ensuring that families at home had resources at their finger tips.

**34** Bedtime Stories were virtual for families at home in isolation.

**220** posts with valuable resources for parents were scheduled on all YMCA of Niagara social media channels over the course of the pandemic.

## Health, Fitness and Aquatics

**34,020** members participated at the YMCA to improve their health and well-being.

**12,494** children and youth members participated at the YMCA; swimming, playing and keeping active.

**79** outdoor classes were offered to members during COVID-19 when inside fitness classes were not available.

**2,719** "mental health check" phone calls were made to elderly members who were self-isolating. They were encouraged to stay active at home through ymcahome.ca which offered virtual workouts tailored to their fitness levels.

## Employment and Immigrant Services

**3,225** immigrants and their families were connected with a wide range of vital community resources to help them find their path in Canada.

**1,551** individuals accessed YMCA Employment and Immigrant Services programs or resources.

**3,171** phone calls were made to clients of Employment & Immigrant Services who were self-isolating.

**314** phone calls to youth explaining the Government's New Canadian Emergency Response Benefit (CERB) program being offered during COVID-19.

## Philanthropy and Giving Back

**1,504** donors impacted the lives of others through charitable gifts to the YMCA.

**\$287,316** was donated ensuring children and youth benefited from YMCA programs and services.

**\$629,595** was awarded in YMCA Financial Assistance to make our programs accessible to all.

**7,363** individuals benefited from YMCA Financial Assistance across Niagara.

**636** volunteers offered their time and talent to help our community needs.

# Child Care is Exceptional

Tanya registered her son Matthew in our YMCA of Niagara Child Care in September 2019 when he was 16 months old and she has been very happy with the care Matthew received. After the pandemic hit, Tanya had many concerns about sending her son back to child care when the centre reopened - *would her child be safe? Would the level of care be the same? Would her son feel anxiety from the new safety procedures that were put in place?* Tanya was pleased to see that she didn't notice any difference in the quality of care her son received due to COVID-19 safety protocols. If anything, she applauded the educators at the YMCA for exceeding her expectations to ensure the safety of their families by following extensive protocols on a daily basis, while still maintaining an excellent daily learning program.

Tanya admitted to feeling nervous about sending Matthew back to care following the re-opening of child care across the Province. She would read conflicting articles in the media about the dangers and outbreaks of COVID-19 while also reading about the significant impact closures have on the mental well-being of children. It felt impossible to make the "right decision".

One parent in their household is an essential service worker and Tanya, the primary caregiver, is very grateful to have the opportunity to work from home on a full-time basis. However, working from home with a young child was very challenging. It was difficult to balance early mornings, late nights, temper tantrums, meal preparation and keeping Matthew entertained while juggling work responsibilities and virtual calls. It started to take a toll on everyone's patience and no longer became a viable option. They decided in August, for the sake of their sanity, to send their son back into child care. After the first day at the YMCA, Tanya's fear melted away.

The YMCA staff work diligently every single day to follow federal, provincial, local and organization-wide policies and protocols to keep the children, themselves and their families safe. Each day YMCA families complete a daily [health screening](#). There is increased cleaning and sanitization in the centre and we currently have a reduced number of children in care. There is ongoing, open, and timely communication with all of our families. We communicate primarily by email and the YMCA Weemarkable app.

Tanya believes YMCA Child Care is an affordable option for her family. She looks at the cost as an investment in their child's future. The quality and consistency of care cannot be matched. If YMCA Child Care centres were to be closed again, she would be forced to take a leave of absence from work. Since attending the YMCA, her son Matthew has thrived. The routine, structure, love and learning he receives daily from his teachers shows Tanya daily that the cost is worth every penny.





"We decided to send our child back to care in August 2020. It was best for our family.  
After the first drop off, my worries disappeared." - Tanya Farr



# Adventure Club a Success!

This past year has been anything but a typical summer of day camps for the YMCA of Niagara. In a pre-COVID year, the local YMCAs run 13 bustling sites all over the Niagara Region with over 1000 young campers enjoying some summer fun. This year, the number of programs offered was much smaller – but more important than ever.

Erin Graybiel, the General Manager of Day Camp and Youth Outreach for the YMCA Niagara, began contacting community groups and agencies like RAFT, the United Way, Niagara Region Children's Services, Family and Children Services of Niagara to determine where the service gaps were in the Niagara Region. She consulted with Niagara Region Public Health to ensure that her team could meet and exceed all the health and safety guidelines and regulations for COVID-19. The decision was made to focus on serving a smaller group of children who were at-risk or in vulnerable situations during the pandemic. This idea evolved into YMCA Adventure Club.

One of Erin's main goals was to ensure that Adventure Club was offered at no cost to families in need. Erin also realized that increased expenses to support new health and safety protocols would be an issue for the new program. Ministry of Health requirements to operate included lower staff to camper ratios, more staff supervision on-site, additional safety training, program equipment, personal protective equipment and cleaning supplies. Not one to give up, Erin applied for government assisted funding for these extra expenses and received support from nine community agencies who conducted program referrals including Family and Children Services Niagara, Big Brothers and Big Sisters, YMCA Immigrant Services, Niagara Region Community Services and more.

Erin worked closely with the in-house Marketing and Communications team to create a ["What to Expect" video](#) to help make families and participants more comfortable in registering for and participating in Adventure Club. They were informed that temperature checks would be taken daily at check-in and screening questions were online for families to complete one hour prior to entry into the program. Branded signage was placed around the sites to remind participants about physical distancing, hand washing and safety practices while in the program.

Each participant received an Adventure Club branded backpack on arrival that contained their own YMCA baseball hat, water bottle, sunscreen, pool noodle, All About Me Journal, and craft supplies to be used during their time in the program.

The children participated in activities with physical distancing in mind. Activities included hiking, archery, outdoor discovery, water games, sports, special events and crafts. Adventure Club operated 100% outdoors, and it was great to see children and staff connecting with nature at a time when so many felt disconnected. Parent surveys reported that archery was amongst one of the favourite activities, but hiking, nature activities and time with friends were all close seconds!

Adventure Club was able to serve 234 unique local children from 152 families over a five-week period. The programs ran at Burgoyne Woods in St. Catharines and Fireman's Park in Niagara Falls. At the end of the summer, everyone enjoyed themselves while following protocols and staying safe.





"Congratulations to the team for their efforts in making Adventure Club such a success! It was so well received that the program is now being offered on Saturdays this fall to continue to deepen the relationships and impact for children who participated in the summer." - Erin Graybiel





# Program Highlights

## 1 YMCA Beyond the Bell™

We launched this program in November 2019 thanks to a Seed Grant from the Ontario Trillium Foundation. The program originated at the YMCA of Hamilton Burlington Brantford and has since been introduced at YMCAs across the country. The YMCA offered after school literacy, numeracy, physical activity, and social skills programming to 40 children from Lincoln Centennial School (St. Catharines).

## 2 Jumpstart PLAY

Canadian Tire Jumpstart, and YMCA of Niagara came together to bring Jumpstart PLAY to students at St. Patrick (Port Colborne) and St. Christopher (St. Catharines). The YMCA delivered the Jumpstart PLAY program after school to 54 students in ten-week program blocks focusing on developing physical activity, confidence, and fundamental movement skills.

## 3 EarlyON

EarlyON Child and Family Centres provide free, high-quality drop-in programs and a range of services for children from birth to six years of age along with their parents and caregivers. Within our family-focused and welcoming centres (St. Catharines, Thorold) parents, caregivers and children have the opportunity to:

- Build strong relationships with each other, connect with other families, and get advice from EarlyON professionals
- Participate in a variety of programs and services that support healthy child development
- Access community resources and attend workshops

## 4 Peace Week

November 16 to 23, 2019, YMCA Peace Week celebrated the presence of peace in our local and global communities. Throughout the week, YMCAs across the country promoted ways we can build peace and highlight the peace-building work that happens all year round, both inside and outside the YMCA. For 30 years, YMCA Peace Week has offered activities to help children, youth and adults explore peace from a personal, local and global perspective.

On November 21, 2019, the YMCA of Niagara held its first Community Conversation on Peace. Organizations that provide services in Niagara were invited to have staff and youth participate in a discussion related to how we can foster peace and inclusion in Niagara. Thirty-five individuals signed up to be part of the conversation, and were able to provide unique perspectives, identify opportunities for collaboration and have a better understanding of the work the YMCA and other organizations do in the community.

### **The Community Conversation on Peace was designed to meet the outcomes of:**

- Creating a space for meaningful dialogue related to how together we can create a more peaceful and inclusive Niagara
- Promoting respectful and solution-oriented discussion
- Encouraging youth voice and youth to be leaders of change
- Identifying natural connections between individuals and/or organizations to be explored further after today's discussion

**As part of the event, the YMCA gave out four Peace Medals recognizing the contribution of four local "peacemakers" who have made a significant impact on their community. Congratulation to the 2020 Peace medal recipients: Andrew Harwood, My Linh, Do, and Audra Maloney.**

# A Dynamic Duo at Play!

Sharon Schilz, Center Manager of the YMCA in Port Colborne, is a familiar face at the City of Port Colborne Council meetings. Twice a year, Sharon makes a presentation to Council illustrating how mutually beneficial the partnership between the YMCA and the City of Port Colborne is. Over the years, she has built a working relationship with Events & Seasonal Sports Coordinator, Bryan Theal and together they ensure that they are offering programs which are valuable to the Port Colborne community.

Not only is the YMCA partnered with 19 community organizations but each year, the YMCA in Port Colborne participates in many community events such as Canal Days, Canada Day, Community Awareness Day, Sportsfest, Vale Day, New Year's Eve, and Family Day. We offer families free swims at the pool, Bouncy Castle Programs, gym activities and fitness classes for all ages. We provide one week passes to all special event attendees and support the delivery of these events with Staff and Volunteer participation. This past year, 1,252 volunteer hours were provided by 74 volunteers from the YMCA.

The YMCA in Port Colborne also provides leadership for National Child Day, Healthy Kids Day and Hallowe'en. Before the pandemic struck, children from the community would come to the YMCA dressed up in Hallowe'en costumes, have a complimentary picture taken, play games in the gym like "Wrap up the Mummy" and go home with treat bags. This past year, despite COVID-19 closures, the YMCA in Port Colborne had a total of 16,795 visits from non-members in the community.

The Vale Wellness YMCA is a shared asset which the City of Port Colborne owns. While city staff manage the ice rinks, arena areas and indoor walking track, the YMCA staff pitch in and help when needed. The YMCA members have the benefit of using the indoor track in the colder months and the teenagers who choose to ice skate purchase day passes to play basketball in the YMCA gym on a Friday night. True to its roots, the YMCA provides a safe place for these teenagers to have fun. This past year, the YMCA in Port Colborne hosted 6,633 day passes.

Together, the City and the YMCA share the costs of cleaning and maintaining the facility. Through this partnership with the City of Port Colborne, the YMCA is also able to offer a well-known food franchise *Subway*® to families on the go. Most recently, the City of Port Colborne recognized the financial challenges resulting from the pandemic and shared costs for wayfinding and social distancing signage in common areas.

The YMCA has supported over 400 children, individuals and families through their [Financial Assistance](#) program within the Port Colborne community over the past year. Together, the City of Port Colborne and the YMCA have formed a strong partnership ensuring that 18,306 residents have a safe place to stay active with their families regardless of their economic state.





*"We are very grateful for the City of Port Colborne for all their support & collaboration" - Sharon Schiltz*



# Mike helps Katie reach her goals

Katie used to be a member of another local gym in Grimsby for 10 years but rarely attended. After giving birth to eleven children, her body needed some self-love and her soul was crying out for some well-deserved recharge time. She needed to climb out from under the weight of being the main caregiver and discover herself again. Something changed when she walked through the doors of the Niagara West YMCA.

Katie felt the friendly vibe and the atmosphere. Everyone greeted her by name and there was no judgement, just encouragement. She decided to start with the pool. She remembered that she loved swimming as a child, but had become so busy with her family in recent years that she never made the time. Katie then started lane swimming. It was difficult at first, but each week became easier and she loved the time it gave her to tune out of the world and just focus on her strokes. It was meditative and therapeutic.

Upon inquiring about a family membership, Katie was pleased to hear that her children would also receive swimming lessons as part of the monthly fee. Not only was this a big cost saving, it also meant that, in time, her children would be safe at family outings to nearby Lake Ontario. Her husband was not a swimmer and so it was her responsibility to watch over the children in the water. This membership would now allow her to relax and enjoy the family outings.

Katie then began signing up the entire family, including her husband, for swimming lessons and the various [programs](#) that the YMCA offered their members. Some of her children tried indoor soccer and basketball, while her pre-teens came out for Youth Action on Friday nights. On Saturdays, she would bribe her younger ones with the Bouncy Castle program that was always waiting after their swimming lessons. Her husband would work-out on the equipment upstairs. The YMCA in Grimsby became their second home.

But something seemed missing as Katie found herself losing motivation again. Since her entire family was there, it no longer felt like an escape. Soon, she found herself finding excuses not to go. That's when she realized that she needed someone to guide and encourage her.

Katie reached out for a personal trainer at the YMCA and she was introduced to Mike. He created individual workouts for her, taught her how to use the free weights and machines properly, and pushed her a little more at each session. Mike became Katie's guide.

Just when things seemed to be going smoothly, all YMCAs across Canada shut down because of the pandemic. Katie's entire family was upset as they hunkered down at home. During the lockdown, Mike texted her. He let her know of all the virtual services available on [Facebook](#) and the [YMCA Niagara website](#) and he ensured that the Niagara West YMCA had her correct e-mail so she could receive updates as everything unfolded. Mike encouraged her to stay active.

When the YMCA in Grimsby opened its doors again, Katie was the first to show up, bathing cap in hand. Her children were all at home with virtual schooling and her husband had moved his office home. She needed a break from her family as it had taken a toll on her mental health and she was prepared to take the risk just so she could swim again.

Nervous at first, Katie was thrilled to see all the [safety precautions](#) that the YMCA had put in place and she gives the YMCA staff two thumbs up for how "by the book" they are to emphasise protection and well-being. More importantly for her, Katie is simply grateful to jumpstart her personal training again. She texted Mike and they have restarted her program, which she attends once a week. For a busy mom this was super easy and much-needed. Katie feels motivated and rejuvenated and gives all credit to her YMCA.





"I inquired about personal training and it was the best decision that I ever made.  
I had someone pushing me and showing me things I wouldn't have tried on my own."

- Katie Stephenson



# A Helping Hand for Newcomers

Sai and her husband Karthic, left their extended family and moved from India to the United States of America for their Masters education. COVID-19 hit and cases were extremely high in both the States and India Region. The couple were impressed with how the Canadian government was handling the pandemic and they decided to move North. Sai did some research online, reached out to friends, and was told that the best place to settle was the Niagara Region and the place to go for help finding a job was the YMCA Employment & Immigrant Services. Both Sai and Karthic were armed with post-graduate degrees, work experience and a good grasp of the English language so the move to Canada was quite smooth. The only challenge they had was moving during the pandemic when most places were closed. They had trouble finding a place to rent and had to bunk in with friends. They were relieved that the YMCA of Niagara was still open virtually.

Sai emailed the YMCA of Niagara and was connected with Angela, a YMCA employment coach, and Iris, a YMCA career mapping coach. Both Angela and Iris assisted with fine-tuning their resumes, gave valuable information about the local Niagara job market, and reached out with relevant openings. Angela sent Sai links to [YMCA Employment videos](#) that were being uploaded weekly to the YMCA of Niagara YouTube channel. These videos highlight key areas for job seekers during COVID-19.

Since in-person meetings were not possible during the pandemic, Angela and Iris scheduled screen time with Sai and Karthic virtually through Zoom, emailed or spoke by phone. Sai and Karthic only had one computer to share between the two of them during this process but they would schedule appointments and job interviews so that the times did not overlap.

Within three months, with the guidance of Angela and Iris, the couple found employment within their prospective fields of study. Sai landed a job in Environmental & Civic Engineering while Karthic secured a position in Business Administration.

Iris continues to virtually connect with the couple periodically to ensure that they are happy with their new employers from the Niagara Region and offers additional support that they may need during the pandemic. Sai and Kathic are following the new [YMCA Immigrant Services Facebook](#) page for valuable information.

During COVID-19, the YMCA of Niagara has continued to meet the employment needs of job seekers and laid-off workers in Niagara through our three delivery sites. Eighty-eight percent of our clients have been successful in re-entering the workforce or returning to school for career transitioning and/or advancement. Our diverse staff working with the YMCA Immigrant Services offer services in several languages to our newcomers; Urdu, Punjabi, Hindi, Arabic, French, Spanish, Cantonese, Mandarin, Japanese and Korean. This makes transition for immigrants with language barriers settling into the Niagara Region smoother.





"Starting our careers here would not have been possible without the YMCA.  
Thank you for guiding us and making our immigrant experience so beautiful!" - Sai Ramanan





# Our Staff Stepped Up...

We would like to take a moment to acknowledge and thank our YMCA of Niagara Staff Teams and our valuable YMCA Volunteers.

Dedicated to the health and safety of our community and each other, our staff teams have worked tirelessly to invent new ways to deliver programs virtually and adapted all of our processes and systems as we re-opened our locations. Staff are finding ways to nurture relationships with the children, youth and families in our care and through our service.

Every day our YMCA of Niagara Staff Teams are committed to the high quality standard we have always had in programs and services, now also paying close attention to the details of enhanced cleaning and disinfection; all while keeping the fun alive at our YMCA.

To watch some of these fun educational videos that staff participate in please visit our [YouTube channel!](#)





# And Volunteers Stepped in!

It has been a challenging year, and our successes have only been possible because of the incredible and professional partnership between staff and dedicated volunteers.

YMCA volunteers lead exercise classes, teach and mentor young people, assist with special events, and provide advice on community matters. All of our volunteers assist to deliver the YMCA experience that helps people learn, grow and thrive across the Niagara Region.

Our successful Move for Kids campaign 2020 raised nearly \$90,000! We couldn't have done it without you. Over 700 participants, volunteers, and superheroes moved so 600 kids could go to camp and 225 more could learn to swim and be active in YMCA programs.

By volunteering, you'll make a big difference in the lives of people in your community while gaining valuable experience that can assist you in your own personal goals.

If you're interested in volunteering with us, [click here!](#)



# YMCA Volunteer & Staff Leadership

## YMCA Volunteer and Staff Leadership 2019 - 2020 YMCA Board of Directors

**Dr. Ian Brown, MD, Chair**  
Chief of Surgery, Niagara Health System

**Terry Suess, FCPA, FCA, Past Chair**  
Partner, Durward Jones Barkwell & Company LLP

**Mike Watt, P.Eng. First Vice-Chair**  
Executive VP,  
Environmental Division, Walker Industries

**Jay Hamilton, MBA, Second Vice-Chair**  
CFO, GE Canada

**Ajay Bhardwaj (Leave of Absence), Former, Senior Advisor**  
Performance & Accountability, Hamilton Niagara Haldimand,  
Brant Local Health Integration Network

**Jennifer Dockstader**  
Executive Director, Fort Erie Native Friendship Centre

**Civita Gauley**  
Partner, Labour &, Employment Law,  
Lancaster, Brooks & Welch LLP

**Allie Hughes**  
CEO, Founder, H&C Inc.

**Glen King, CPA, CA**  
VP Finance & CFO, FortisOntario Inc.

**Tim Krause**  
Partner, Wave Process Solutions

**David Oakes**  
Deputy CAO, City of St. Catharines

**Jim Parke, CPA, CA, MBA**  
Chief Financial Officer, Ridley College

**Shannon Peters, MBA, CHRL**  
HR Manager, Canadian Tire

*We wish to acknowledge and express sincere  
gratitude for the generosity of our many  
YMCA of Niagara 2019 - 2020 Donors*

## Senior Management Team

**Steve Boone**  
Interim CEO, YMCA of Niagara

**Nancy Brown**  
Executive Assistant to CEO, YMCA of Niagara

**Julie Cruikshank**  
Senior GM, Human Resources

**Lisa DeGasperis**  
VP, Childrens Services, Camp/Community,  
Employment/Immigrant Services, Philanthropy

**Suzanne Johnston**  
Strategic Advisor, YMCA of Niagara

**Mario Madia**  
VP, Finance, Risk Management & IT

**Joe McLaughlin**  
VP, Asset Management

**Cathyann White**  
VP, HFA, Marketing & Communications

**Kyle Barber**  
Former President & CEO



# Financial Highlights

Year Ended August 31, 2020

The report includes selected financial information extracted from statements audited by KPMG. Complete financial statements are available upon request.

STATEMENT OF FINANCIAL POSITION	2020 (000's) \$	2019 (000's) \$
<b>ASSETS</b>		
Current assets	2,206	5,075
Cash-internally restricted fund (Note 1)	1,000	1,000
	<u>3,206</u>	<u>6,075</u>
Investments	1,621	1,558
Capital campaign pledges receivable	153	153
Capital assets	26,208	28,402
	<u><b>31,188</b></u>	<u><b>36,188</b></u>
<b>LIABILITIES</b>		
Current liabilities	5,040	6,645
Current portion of demand loan	347	347
Remaining balance of demand loan	782	984
	<u>6,169</u>	<u>7,976</u>
Deferred capital contributions	15,720	16,732
	<u><b>21,889</b></u>	<u><b>24,708</b></u>
<b>FUND BALANCES</b>		
Endowment fund	3,236	3,124
Internally Restricted fund (Note 1)	1,000	1,000
General fund and other	5,063	7,356
	<u>9,299</u>	<u>11,480</u>
	<u><b>31,188</b></u>	<u><b>36,188</b></u>

**Notes:**

(1) The Child Care Fund was established by the Board of Directors for the purpose of reserving cash to enhance child care stability and quality assurance initiatives over the next two fiscal years. The current year's balance is \$1,000,000.

STATEMENT OF OPERATIONS	2020 (000's) \$	2019 (000's) \$
<b>REVENUE</b>		
Programs & services	12,418	22,356
Grant revenue	11,223	11,075
Donations - Strong Kids	260	451
Other	381	468
	<u>24,282</u>	<u>34,350</u>
Financial assistance	(638)	(1,200)
	<u><b>23,644</b></u>	<u><b>33,150</b></u>
<b>EXPENSES</b>		
Wages and Benefits	16,182	22,678
Occupancy and facility maintenance	4,621	5,535
Program and support costs	2,506	3,844
Participant wage subsidies and training supports	1,004	1,723
	<u><b>24,313</b></u>	<u><b>33,780</b></u>
<b>Excess of revenue over expenses before net amortization (Note 2)</b>	<b>(669)</b>	<b>(630)</b>
Amortization of deferred capital contributions	1,416	1,413
Amortization of capital assets	(3,040)	(2,970)
<b>Excess (deficit) of expenses over revenue</b>	<u><b>(2,293)</b></u>	<u><b>(2,187)</b></u>

(2) The amounts related to the closure of the Fort Erie YMCA on February 28, 2020 are included in the amounts above. Please refer to the audited financial statements for details.

*The YMCA shines brightest  
when communities need us the most...*

We provide vital services such as:  
health, fitness and recreation,  
child care, camping, immigrant services,  
employment, education, leadership development  
and volunteerism at 118 sites across Niagara.

## Vision

Inspiring health, wellness and community - for life


## Mission

The YMCA of Niagara is a charity, open to all, providing leadership and opportunities for people and their community to grow in spirit, mind, and body.

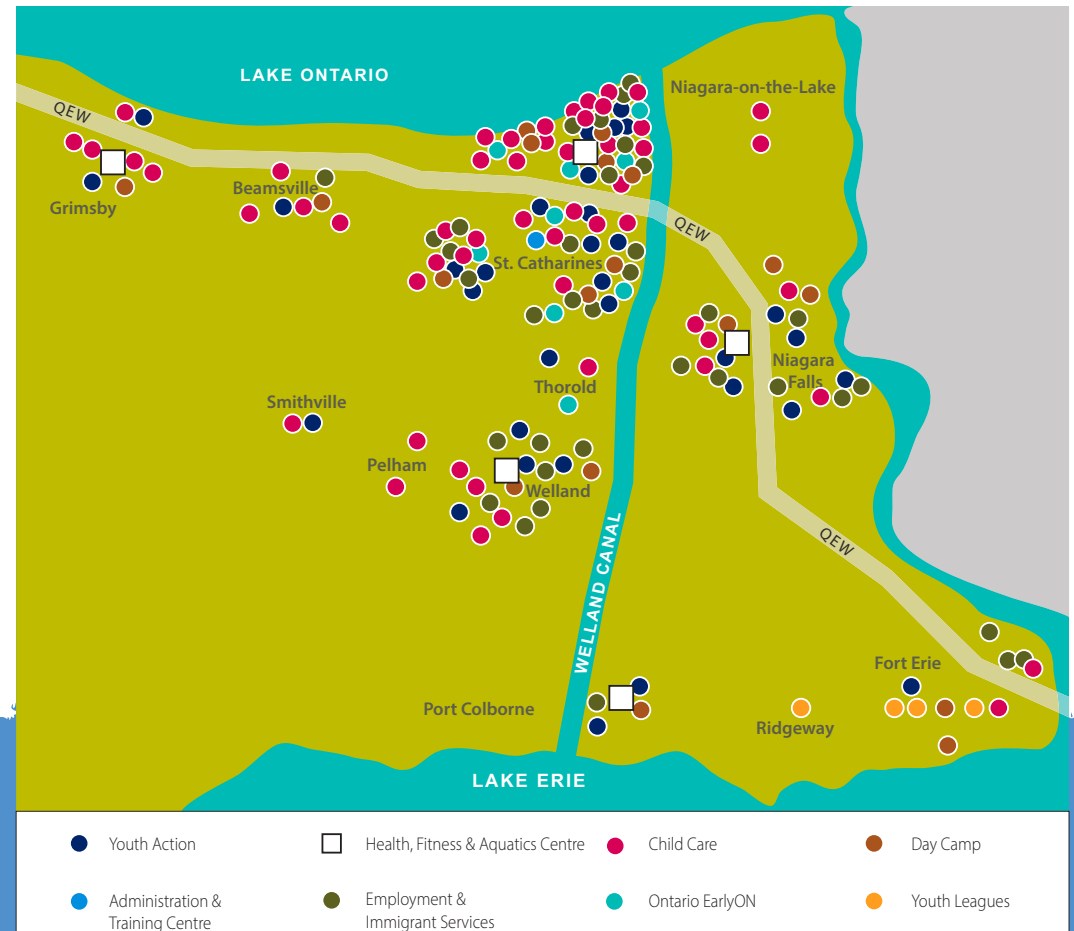
 [facebook.com/ymcaniagara](https://facebook.com/ymcaniagara)

 [twitter.com/ymcaniagara](https://twitter.com/ymcaniagara)

 [instagram/ymcaniagara](https://instagram/ymcaniagara)

 [youtube/ymcas of niagara & oakville](https://youtube/ymcas of niagara & oakville)

Charitable Registration  
#11930 7064 RR0001



## Privacy Statement

As a charitable, community based association, the YMCA of Niagara is committed to protecting your right to privacy. The personal information you share with us will be used to support the work of the YMCA.



YMCA of Niagara  
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St. Catharines, ON L2M 7X3  
[ymcaofniagara.org](https://ymcaofniagara.org)